



MINISTRY OF EXTERNAL AFFAIRS
GOVERNMENT OF INDIA

PERFORMANCE SMARTBOARD

Date: 14th August, 2019



AIMS AND OBJECTIVES

Design and development of a Monitoring/Performance Dashboard

- Dashboard to capture all major schemes, programmes and interventions of the Ministry

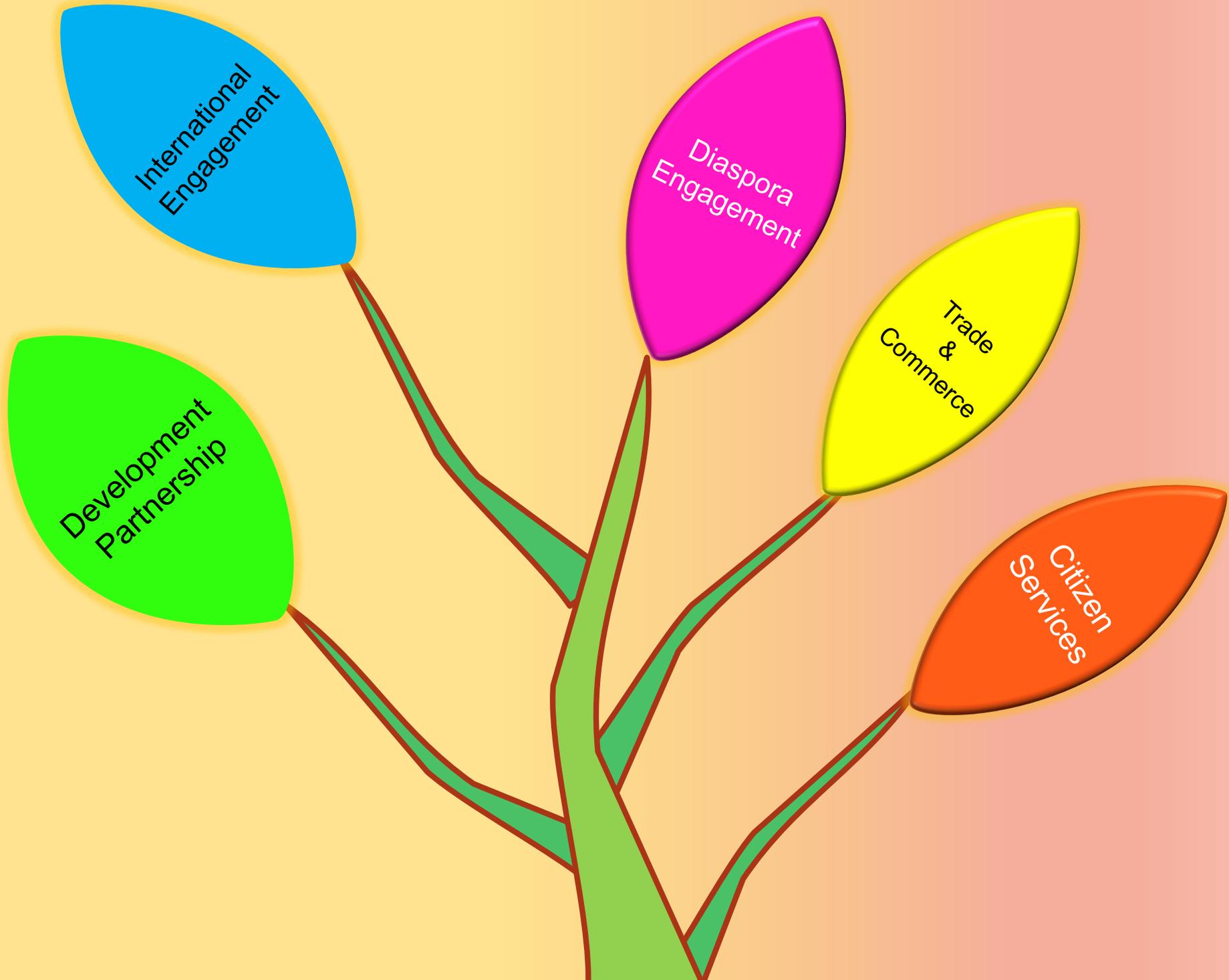
Dashboard to be viewed daily by Minister In charge along with senior officers

- Dashboard to capture performance using a set of defined Indicators

Dashboard to also serve as a one stop gateway of information to target audience of MEA

MEA's APPROACH TO PERFORMANCE SMARTBOARD

Captures a total of 20 Indicators across 5 Clusters



A TOTAL OF 20 INDICATORS ACROSS 5 CLUSTERS

1

PASSPORT SERVICES

2

VISA SERVICES

3

PILGRIMAGE SERVICES

4

DOCUMENTS AUTHENTICATION

5

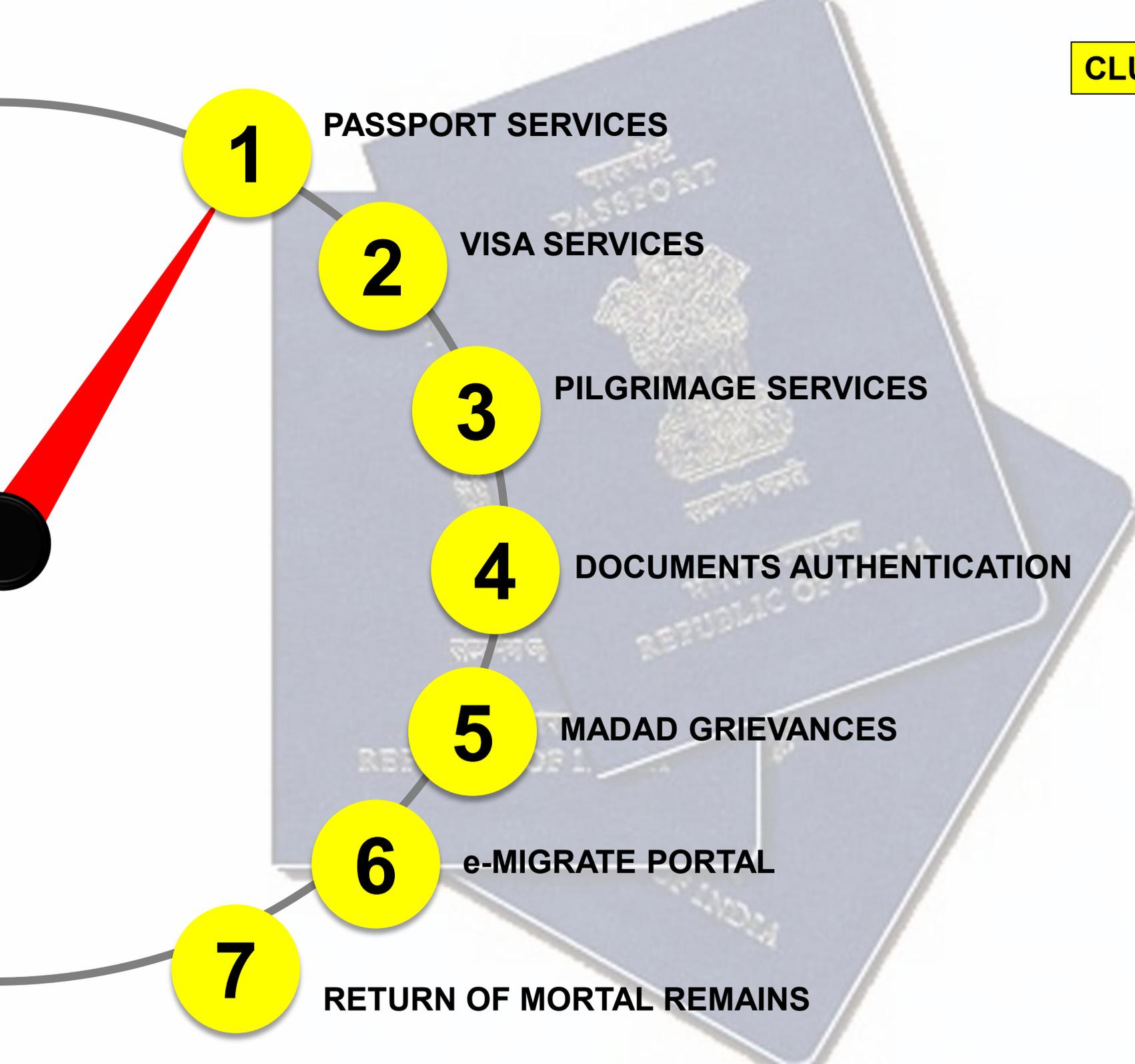
MADAD GRIEVANCES

6

e-MIGRATE PORTAL

7

RETURN OF MORTAL REMAINS



CLUSTER 2

**T
R
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C
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E**



FACILITATING FOREIGN DIRECT INVESTMENT



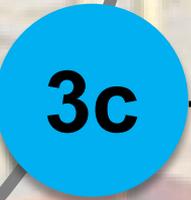
BILATERAL TRADE WITH MAJOR COUNTRIES



INVESTMENT PROPOSALS BY MISSIONS/POSTS



TRADE QUERIES HANDLED BY MISSIONS/POSTS



TRADE PROMOTION EVENTS BY MISSIONS/POSTS



INCOMING TRADE DELEGATIONS HANDLED BY M/P



OUTGOING TRADE DELEGATIONS TO INDIA

1

ISSUANCE OF OCI CARDS

2

ORGANIZING KNOW INDIA PROGRAMME

3

ICWF (INDIAN COMMUNITY WELFARE FUND)

4

SPDC (SCHOLARSHIP PROGRAMME FOR DIASPORA CHILDREN)



1

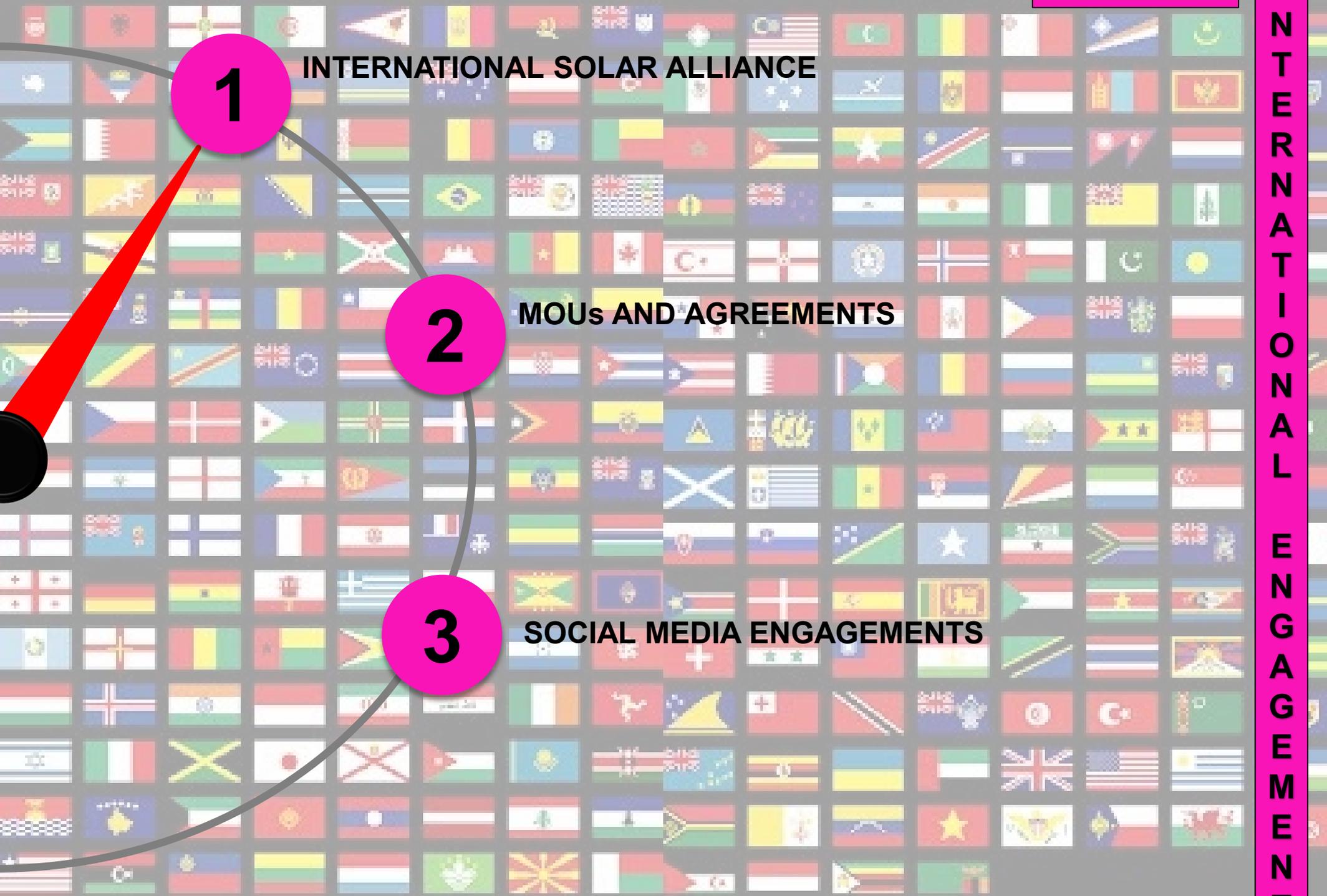
INTERNATIONAL SOLAR ALLIANCE

2

MOUs AND AGREEMENTS

3

SOCIAL MEDIA ENGAGEMENTS



1

GRANTS AND LOANS TO OTHER COUNTRIES

2

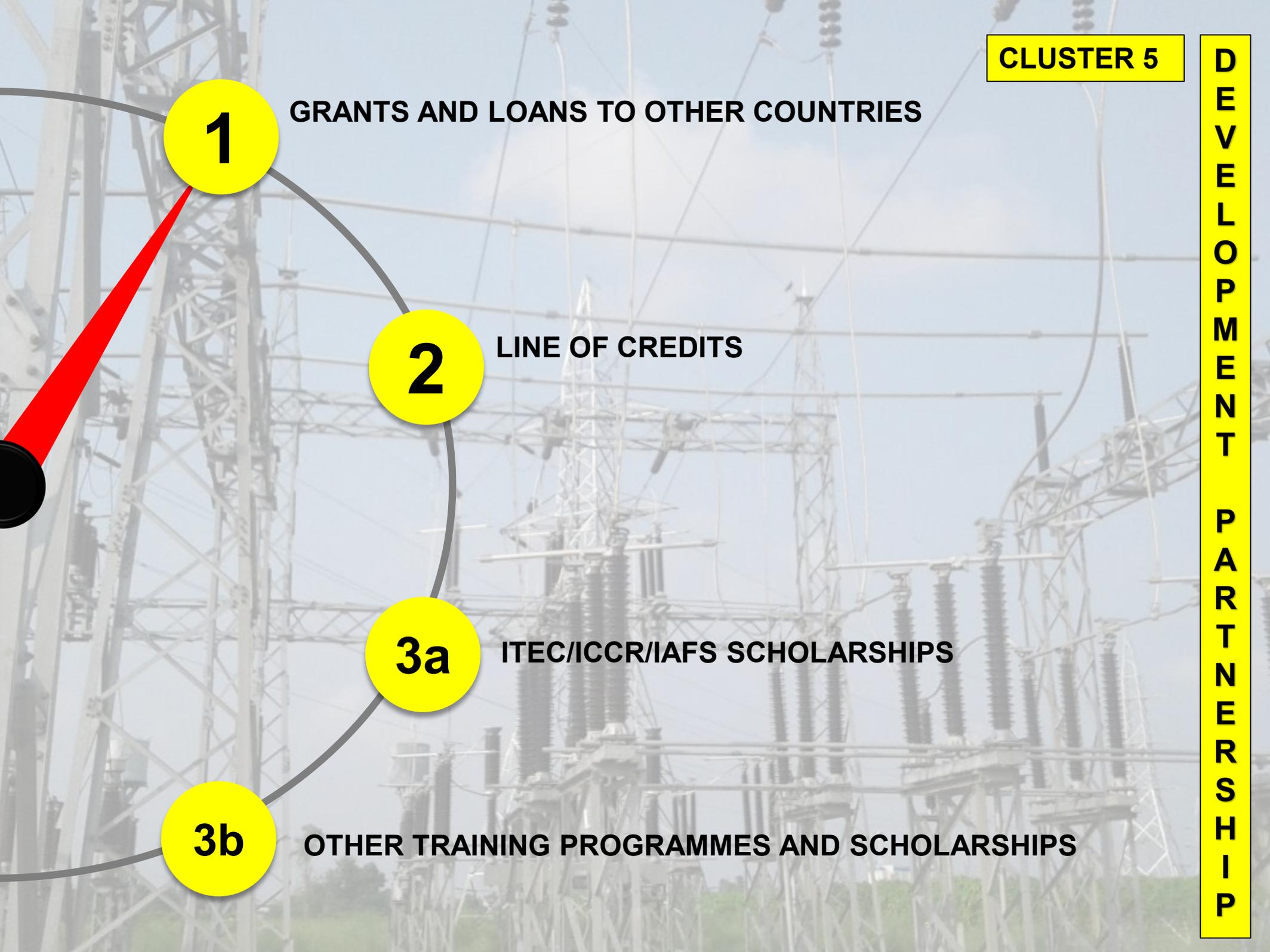
LINE OF CREDITS

3a

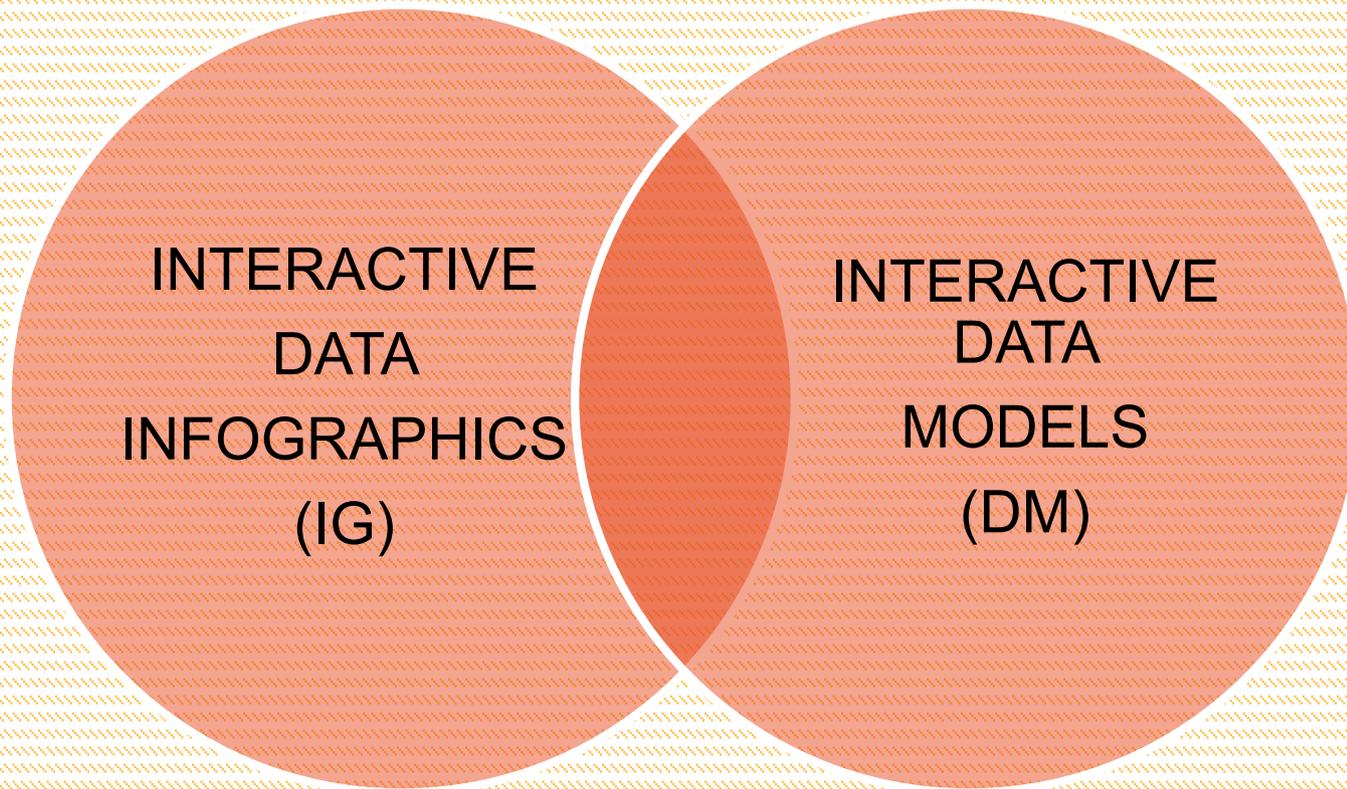
ITEC/ICCR/IAFS SCHOLARSHIPS

3b

OTHER TRAINING PROGRAMMES AND SCHOLARSHIPS



MEA's SMARTBOARD MODEL BASED ON INTERSECTION OF INTERACTIVE INFOGRAPHICS AND DATA MODELS



IG 1 – MAHATMA GANDHI STATUES

Mission & Posts Bilateral Trade Solar Alliance Iconic Projects Peace Keeping Grants & Loans **Mahatma Gandhi Statues** Indian Languages Chair Indian Cultural Center

Mahatma Gandhi Statues

84+

Countries Globally As on
July 2019



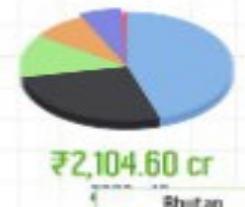
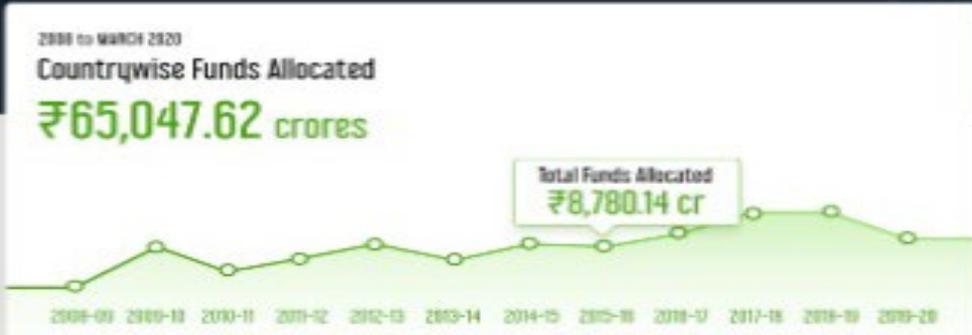
Brisbane



Select Country 

2 Statues  

IG 2 – DEVELOPMENT PARTNERSHIP

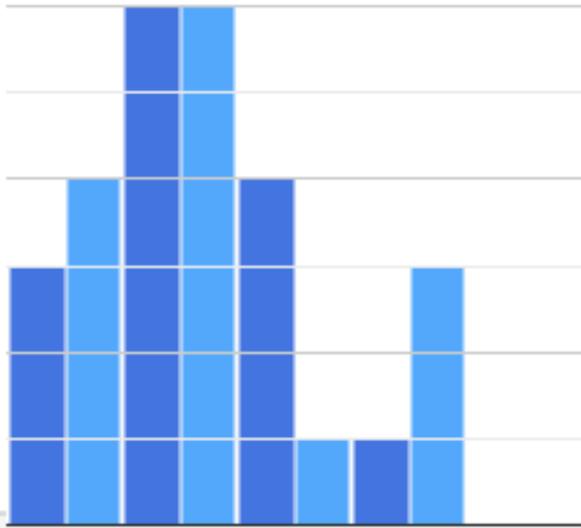


- Bangladesh
- Bhutan
- Nepal
- Sri Lanka
- Maldives
- Myanmar
- Afghanistan
- Minorities
- Seychelles
- Other Developing countries
- African Countries
- Eurasian Countries
- Latin American Countries
- Mongolia

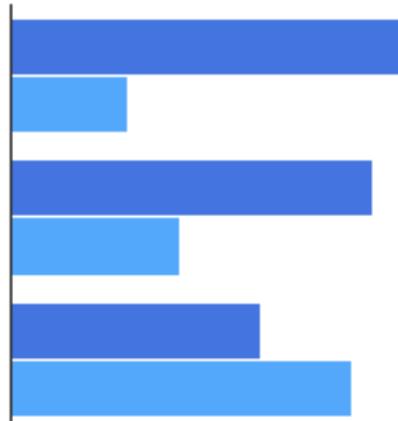


TYPES OF DATA MODELS (DM)

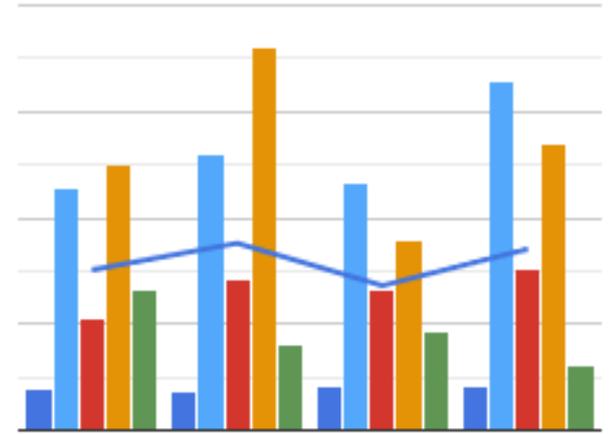
Histogram



Bar Chart



Combo Chart



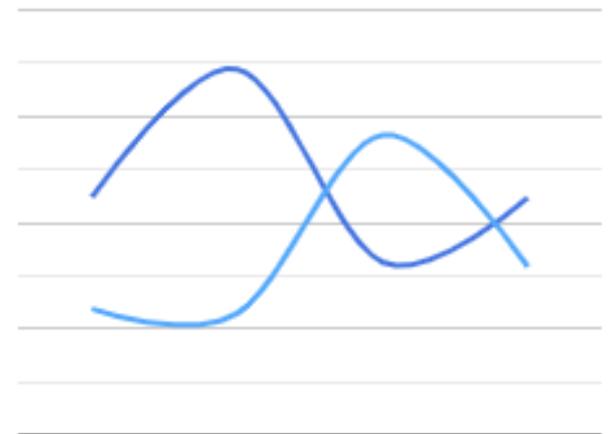
Area Chart



Stepped Area Chart



Line Chart



MEA's PERFORMANCE SMARTBOARD
(www.meadashboard.gov.in)

BANNER HIGHLIGHTING ACHIEVEMENTS

HIGHLIGHTING 5 CLUSTERS WITH 20 INDICATORS

MEA – GLOBAL FOOTPRINT – MAP BASED VISUALIZATION

MEA – INDIAN FOOTPRINT – MAP BASED VISUALIZATION

INDIA'S VISION FOR SUSTAINABLE ENERGY

INTERNATIONAL SOLAR ALLIANCE (ISA)

2015



Launched in December 2015
by Hon'ble Prime Minister
Narendra Modi and French
President François Hollande

20+ Countries



Signed the ISA Framework
Agreement in 2016 in
Marakesh, Morocco

75 Countries



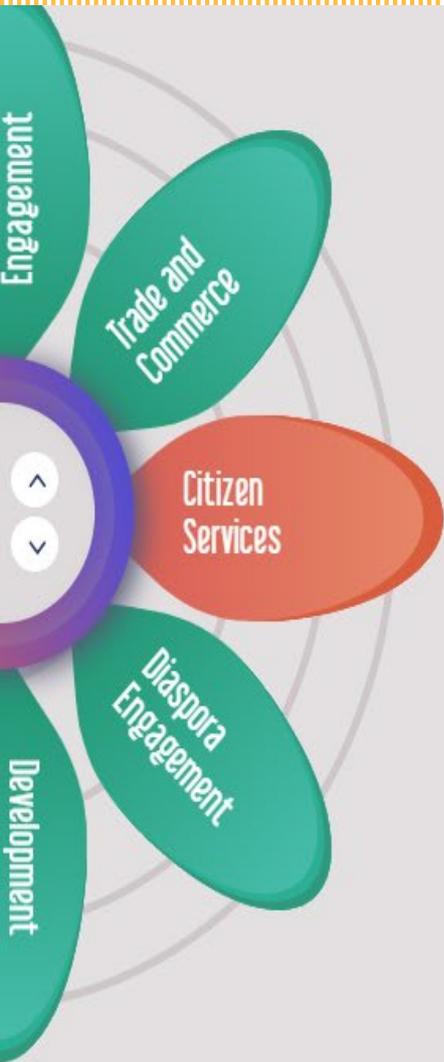
Signed Framework
Agreements till June 2019

54 Countries



Ratified Framework
Agreements till June 2019

5 CLUSTERS WITH 20 INDICATORS – CITIZEN SERVICES



Citizen Services

Delivering services to citizens is at the heart of what MEA does. Tasks like Passports issuance, VISA application, Grievance Redressal and assistance in Pilgrimage are often the most tangible interactions citizens have with MEA. Our continuous effort is to provide a responsive and efficient delivery of citizen services.



2,85,81,635
VISAs Granted

2014-June2019



6,31,83,269
Passports Issued

2014-July 2019



18,357
Mortal Remains Brought Back

2015-May 2019



9,90,104
Pilgrims Assisted

2014-July 2019



30,40,998
e-Migrate Portal

2014-July 2019



43,744
MADAD Grievances

2015-June2019



56,65,396
Documents Authenticated

2014-July 2019

5 CLUSTERS WITH 20 INDICATORS – CITIZEN SERVICES > PASSPORTS

Smart Board > Citizen Services

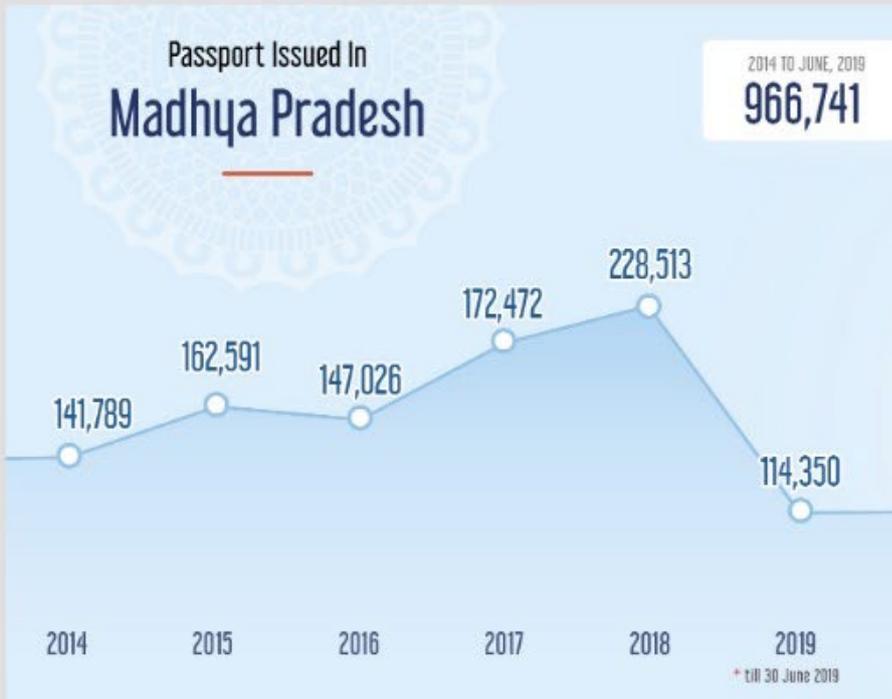
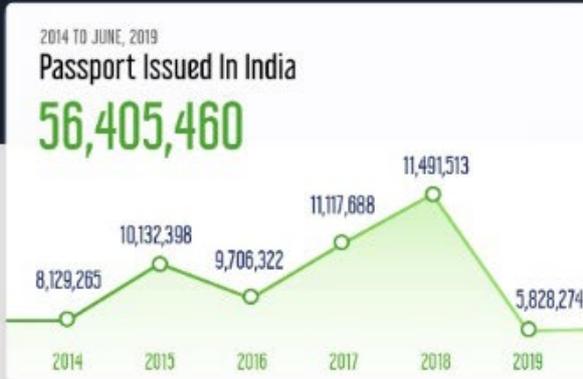
Passport Issued

227,582

Applications Received
Last Week

261,657

Applications Processed
Last Week



More from Citizen Services



9 GLOBAL FOOTPRINT HEADS – ICONIC PROJECTS



MEA's Global Footprint

Mission & Posts

Bilateral Trade

Solar Alliance

Iconic Projects

Peace Keeping

Grants & Loans

Mahatma Gandhi Statues

Indian Languages Chair

Indian Cultural Center

Afghanistan List of Iconic Projects



₹ 1775.69 Cr

Afghan-India Friendship Dam (Salma Dam)

Inauguration Date - June 2016

2 Projects



Select Country

9 GLOBAL FOOTPRINT HEADS – INDIAN PEACE KEEPING FORCES



MEA's Global Footprint

Mission & Posts

Bilateral Trade

Solar Alliance

Iconic Projects

Peace Keeping

Grants & Loans

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Indian Cultural Center

Peace Keeping

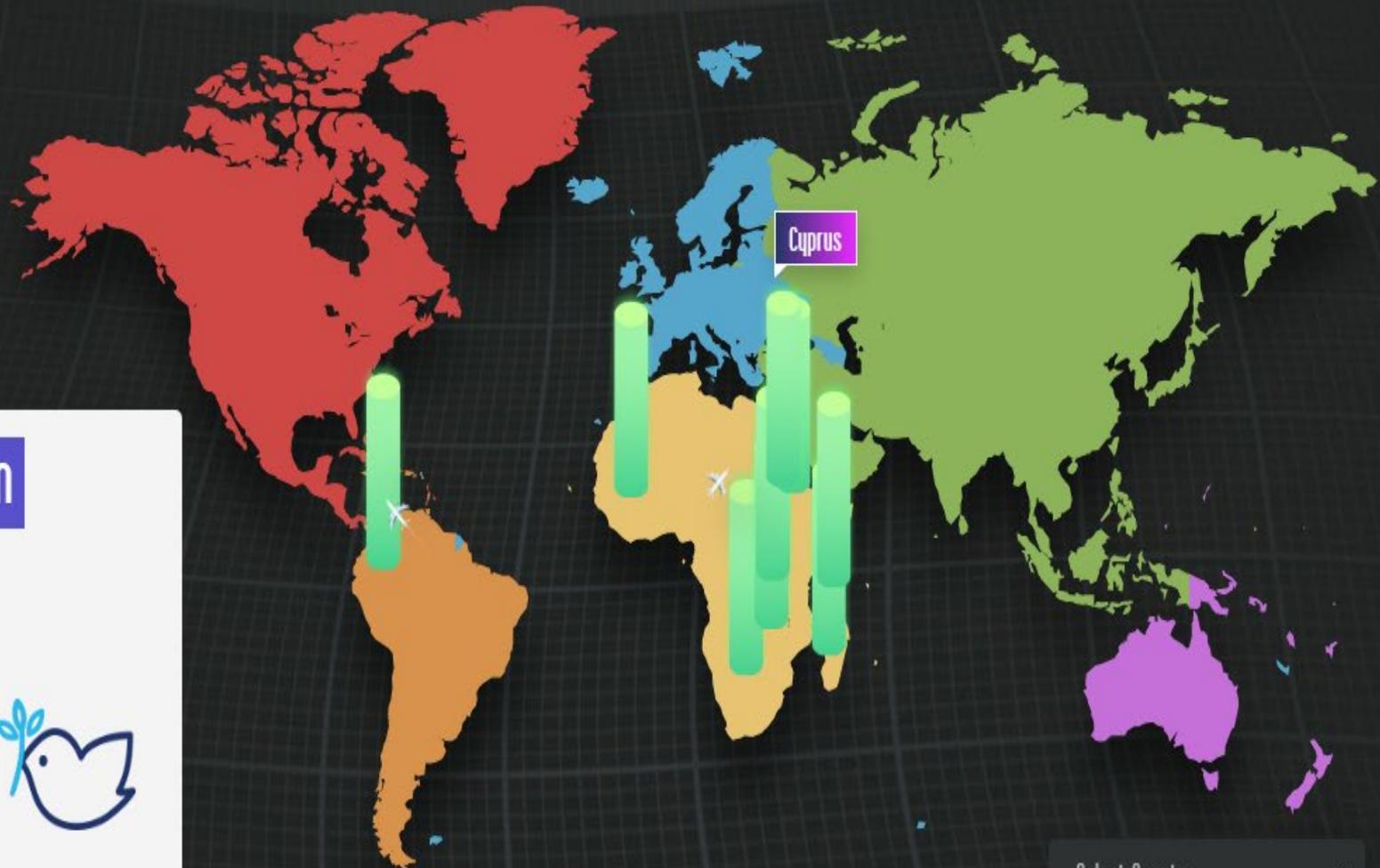
6307 Deployed Globally

India Peace Keeping Forces in

Cyprus

8

UN Peacekeeping force in Cyprus (UNFICYP)



4 INDIAN FOOTPRINT HEADS – PASSPORT SEVA KENDRA



MEA's Indian Footprint

Passports Sewa Kendra

ICCR Regional Center

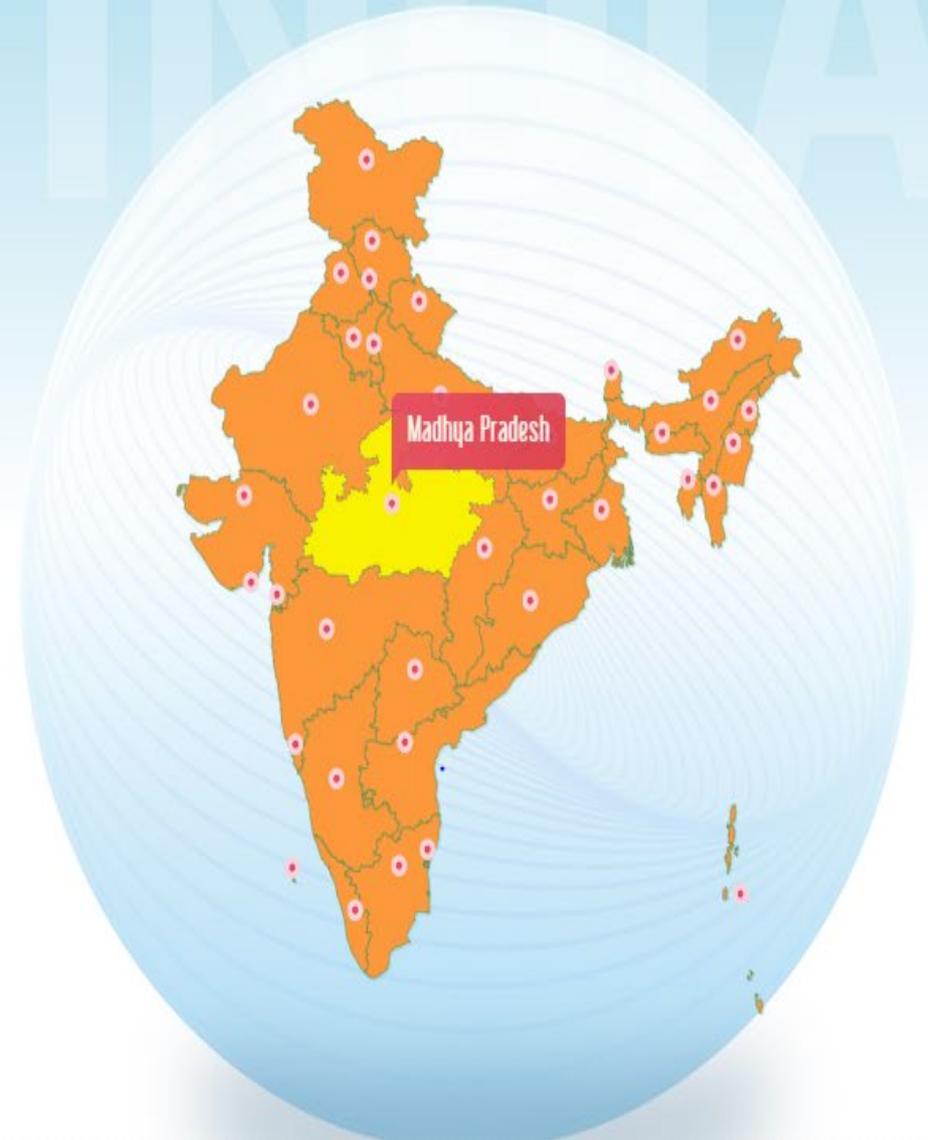
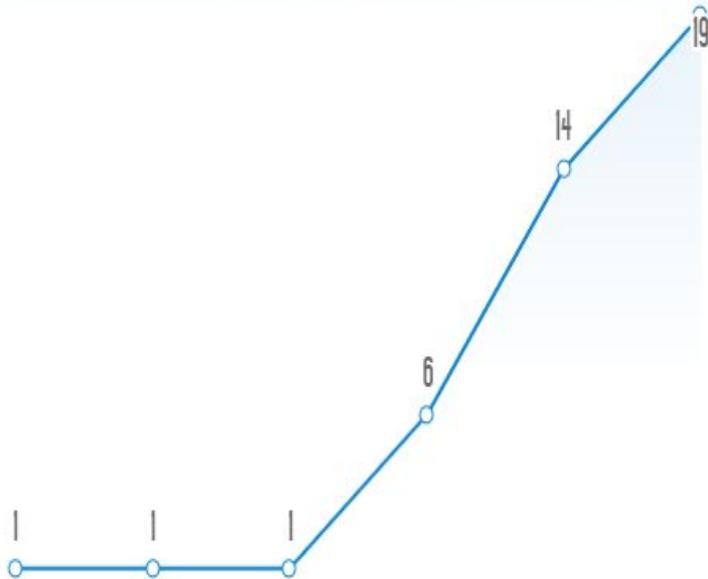
MEA Videsh Bhawan

Protectorate of Emigrants

Passports Sewa Kendra Madhya Pradesh

As on July 2019

504 Passport Seva Kendra in India



THANKS

Post Feedback

at - usegit@mea.gov.in